



Customer Focused

STAFFING UPDATE

The two protests the NSSC received will impact the staffing announcements; however, many key positions will continue to be posted.

The NSSC team has performed a thorough position assessment and has moved many announcements back to September or later pending resolution of the protest.

We will be re-announcing the Contracting Officer for the Service Provider contract in the near future and also plan on announcing the Resource Management & Budget Analyst soon.

We anticipate that the Center Liaison Lead will come on board in August. We will then fill the remaining Center Liaison positions in early September.

The NSSC recognizes the potential cost impacts on Centers and, therefore, we will only be hiring staff that are absolutely necessary. These changes should help to reduce center bills.

Please continue to monitor the below websites for future job opportunities. We will keep you updated through the website, the NSSC News, and job posting emails.

<http://nssc.nasa.gov>
<http://www.nasajobs.nasa.gov>
<http://usajobs.gov>
<http://nasastars.nasa.gov>

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NSSC Vision: Unparalleled Service

NSSC Mission: To provide timely, accurate, high quality, cost effective, and customer focused support for selected NASA business and technical services.

NSSC RECEIVES TWO PROTESTS

The NSSC has received 2 protests, one to the GAO and one to the Agency, in response to the recent award announcement. These protests should be resolved by early September, 2005.

What is a protest?

A written objection, filed by the protestor, to any of the following:

- A solicitation or other request by an agency for offers for a contract for the procurement of property or services;
- The cancellation of the solicitation or other request;
- An award or proposed award of the contract; or,
- A termination or cancellation of an award of the contract, if the written objection contains an allegation that the termination or cancellation is based in whole or in part on improprieties concerning the award of the contract.

What is the process?

- 1) A protest to the Government Accountability Office (GAO) begins with the filing of a written protest. The contracting agency is then required to file a report responding to the protest and to provide a copy to the protestor. GAO will consider the facts and legal issues raised and will issue a decision, a copy of which will be sent to all parties participating in the protest. Occasionally the GAO may also find it necessary to hold hearings when it concludes that the protest cannot be resolved on the written record alone. GAO may sustain the protest (find that the agency violated a procurement statute or regulation and that the violation prejudiced the protestor), in which case the GAO will recommend appropriate corrective action. GAO will issue its decision not later than 100 days from the date the protest was filed.
- 2) A protest to the Agency—NASA in this case—which is structured to be inexpensive, informal, procedurally simple, and expeditious. After considering the facts and issues raised by the protestor, the Agency will issue a written decision.

The protest process ensures that federal agencies have complied with statutes and regulations controlling government procurements. These statutes are implemented in the Federal Acquisition Regulation (FAR) and individual agency regulations.